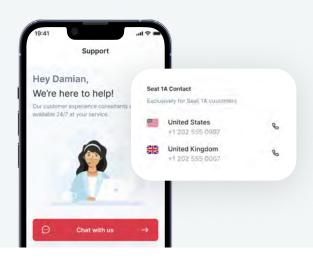
# Spotnana Seat 1A

White-glove service for VIP travelers

## Time is an executive's most valuable resource

Through industry-leading technology and expert travel agents, Spotnana Seat 1A enables executives to focus on their business instead of their travel plans.





#### 24/7 direct access to elite travel agents

VIP travelers and their assistants are supported by an elite team of Customer Experience Agents that focus exclusively on serving Seat 1A travelers.

### Personalized VIP booking options

In addition booking standard trip options, our Seat 1A agents provide expert assistance with:



Private jet & yacht charters



Black car reservations



Villa rentals



Companion & leisure

## Proactive trip management services

Seat 1A agents ensure trips are as seamless as possible from start to finish through:



Proactive trip quality checks



Disruption assistance



Lost luggage assistance



Waitlist monitoring

## Premium traveler experiences

Where available, Seat 1A agents secure amenities that enhance trip experiences, such as:



Early check-in / Late check-out



Service tier upgrades



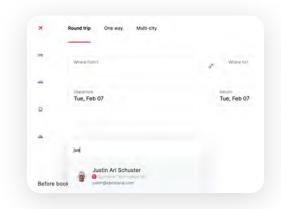
Food & beverage credits

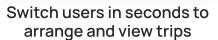


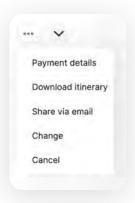
Additional amenities

#### Comprehensive tools for travel arrangers

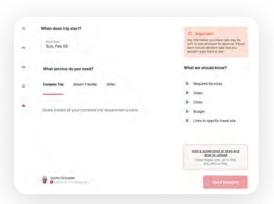
Spotnana offers a modern online booking tool and mobile app that makes travel simpler and more enjoyable for VIP travelers and the people who support them.







Self-service trip changes



Submit requests online for travel assistance

#### The easiet way to manage VIP travel



#### Personalized profile consultation

We arrange a private conversation with a Seat 1A agent to learn the exact needs and preferences of each traveler.



#### Never pay software or agent fees

We charge an all-inclusive flat fee when you book a trip - there are no subscription fees or costs for contacting an agent for support.

#### **About Spotnana**

Spotnana is modernizing the infrastructure of the travel industry in order to bring freedom, simplicity, and trust to travelers everywhere.

For more information, please visit spotnana.com